



Behnam Sarvari

Senior IT Consultant

DoB: 1993

Marital Status: Married

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🌐 www.behnamsarvari.ir

📍 Iran

Profile Summary



Senior IT consultant with over 10 years experience in managing complex IT infrastructure. Proven expertise in network management, system security and providing technical support to the end users. Excellent track record of implementing security measures to safeguard critical infrastructure and data by minimising and eliminating the risk of major attacks. Strong knowledge of hardware and software installation, configuration and maintenance. Highly skilled at leading cross-functional teams and collaborating with stakeholders to ensure seamless IT operations. Highly motivated, analytical thinker and effective problem solver with excellent communication skills. Committed to delivering exceptional customer service and driving continuous improvement in the processes.

Work Experience



CEO

Apple iStore (IT Team)

Tabriz , East Azerbaijan, Iran

July 2012 - January 2021

Tasks and Achievements

- Managed the overall operations and strategic direction of the company
- Developed and implemented business strategies to drive growth and increase profitability
- Led a team of executives and employees, providing guidance and support to achieve company objectives
- Established and maintained key relationships with clients, suppliers, and stakeholders
- Achieved annual revenue targets and increased market share through effective sales and marketing strategies

Skills



- Adobe Systems Adobe Photoshop
- Adobe Systems Adobe Illustrator
- WordPress
- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint
- Computer Hardware Specialist
- Mobile Hardware Specialist
- IT Help Desk
- HTML CSS Coding
- Python
- MikroTik
- Network Plus
- Mac HelpMate
- Microsoft Windows
- Apple iOS

IT Department

Saial Sazeh Zarrin

East Azerbaijan, Iran

February 2021 - January 2022

Tasks and Achievements

- Managed IT helpdesk by responding to user inquiries and troubleshooting issues
- Installed and configured software applications and provided technical support to staff
- Maintained computer systems and networks, ensuring smooth operation and minimal downtime
- Developed and implemented IT security procedures to protect sensitive data and prevent unauthorized access
- Collaborated with cross-functional teams to identify and implement IT solutions for business needs

Senior IT Consultant

Saial Sazeh Zarrin

Tabriz , East Azerbaijan, Iran

February 2022 - Present

Tasks and Achievements

- Managed and supported the company's IT infrastructure, ensuring smooth operation of all systems and networks.
- Provided technical expertise and guidance to colleagues, troubleshooting hardware and software issues effectively.
- Implemented and maintained security measures, including firewall management and antivirus software updates.
- Led the successful migration of company's data center to a cloud-based infrastructure, reducing costs and improving scalability.
- Collaborated with cross-functional teams to develop and implement IT strategies that aligned with business objectives.

Certificates



Mobile Electronic Repair (Level 3)

Institute: Iran Technical & Vocational Training Organization

October 2015

Link :

<http://certificate.irantvto.ir/estelam/estelam>

ICDL

Institute: Iran Technical & Vocational Training Organization

February 2023

Link :

<http://certificate.irantvto.ir/estelam/estelam>

HSE

Institute: Ministry of Cooperatives, Labour, and Social Welfare

November 2023

Link : <https://prkar.mcls.gov.ir/Login>

Language



Persian

English

IELTS 7

Turkish

Azerbaijani

Social Network



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Education



Diploma in Mathematics

Branch: Mathematics

Iran

2011 - 2012

GPA : 15

Associate in Computer Engineering

Branch: Software Engineer

Institute/University: Azad University of
Tasuj

Iran

2020 - 2023

GPA : 17.5

Bachelor of Computer Engineering

Branch: Software Engineer

Institute/University: Azad University of
Tasuj

Iran

2023 - Present

GPA : 17.5

Projects



Designed Company Website

For: Saial Sazeh Zarrin

September 2023

Link : saialsazehzarrin.ir

Designed IT Team Website

For: Nerium IT

January 2024

Link : nerium.ir

Design and operation of Personal Resume Website

For: Own

January 2020

Link : behnamsarvari.ir